

## Community Outpatient Utilization Rates Per Client by Race/Ethnicity

**Operational Definition:** Average number of outpatient service hours per client in a Fiscal Year by Race/Ethnicity.

**Operational Measure:** This is calculated by dividing the total number of community outpatient hours of service by the number of clients receiving hourly community outpatient services in a Fiscal Year by Race/Ethnicity.

**Formulas:**

$$\frac{\text{Number of outpatient hours in Fiscal Year} \\ \{ \text{Asian/Pac. Islander, Afr. American, Caucasian, Hispanic, Nat. American} \}}{\text{Number of clients receiving hourly community outpatient services in Fiscal Year} \\ \{ \text{Asian/Pac. Islander, Afr. American, Caucasian, Hispanic, Nat. American} \}}$$

**Discussion:** The average number of Community Outpatient service hours has decreased for all race/ethnicities except Hispanics and Asian/Pacific Islanders. The decrease in the average number of Community Outpatient hours may be partially explained by changes in Community Outpatient services reporting. In calendar year 2004, RSNs were able to report some Community Outpatient Services using per diem or daily service codes that may have been previously reported using hourly service codes. Per Diem or Daily services are not included in this table, but can be found in a separate "Per Diem Services" table.

**Data Notes:**

- All Community Outpatient utilization rates (i.e. count of hours of service) exclude services reported as a day of service (i.e. stabilization, residential, clubhouse, and some high intensity services) AND clients who only received services reported using a daily value.
- Clark RSN's Community Outpatient Services in 2004 included residential services as hourly services. Clark RSN stopped reporting residential services as part of Community Outpatient Services April, 2004.
- RSN counts show the number of unduplicated clients within each RSN (i.e. a person is counted once in each RSN where they receive services).
- The State total is unduplicated across all RSNs (i.e. each person is only counted once in the Statewide total even though they can be counted in more than one RSN).
- Race/ethnicity is calculated using the MHD-CIS data elements of ethnicity and Hispanic origin. If a client is reported as Hispanic, then the client is counted as Hispanic and their race is not reported.
- If a client has more than one ethnicity or Hispanic origin value reported within the Fiscal Year, then the most recent value is used.
- The category other/unknown includes the following Race/ethnicity categories: missing or unknown, other, or more than one race reported.
- Population numbers by race/ethnicity are taken from Washington State's Office of Financial Management (OFM) estimates, which are based on the 2000 Census (<http://www.ofm.wa.gov/pop/default.asp>). At the time of this report, 2005 estimates were not available, so 2004 numbers were used.

## Community Outpatient Utilization Rates Per Client by Race/Ethnicity

Race/Ethnicity	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
African Americans	8,827	357,143	40.5	9,233	293,504	31.8	8,914	220,759	24.8
Asian/Pacific Islanders	2,792	117,549	42.1	2,914	96,542	33.1	2,834	94,998	33.5
Caucasians	90,311	2,588,927	28.7	91,071	2,394,398	26.3	87,449	1,968,449	22.5
Hispanics	9,980	191,179	19.2	10,588	188,306	17.8	9,998	179,546	18.0
Native Americans	3,952	101,239	25.6	3,791	87,536	23.1	3,567	74,496	20.9
Other/ Unknown	12,170	273,293		13,557	281,976		12,956	214,333	
<b>Total Served</b>	<b>128,032</b>	<b>3,629,331</b>	<b>28.3</b>	<b>131,154</b>	<b>3,342,263</b>	<b>25.5</b>	<b>125,718</b>	<b>2,752,581</b>	<b>21.9</b>

